

No. 05/PO/VVB/Security/Admin/ICFRE/2020-21

Two Bid Tender Document

For

**ANNUAL CONTRACT FOR SECURITY, HOUSE KEEPING
SERVICES AND MESS SERVICES**

OF

**VAN VIGYAN BHAWAN, NEW DELHI
(ICFRE CAMP OFFICE-CUM-TRANSIT HOSTEL)
R.K. PURAM, SECTOR-V, NEW DELHI**



**INDIAN COUNCIL OF FORESTRY RESEARCH AND EDUCATION
P. O. New Forest Dehradun-248006 UTTARAKHAND**

Notice Inviting Tenders
(National Competitive Bidding)
(Indian Council of Forestry Research & Education)
Post- New Forest, Dehra Dun – 248006, Uttarakhand, India
Phone: 0135-2224834/69; 0135-2750297
Website: [http:// icfre.gov.in](http://icfre.gov.in) Email: adg

TENDER NO: No. 05/PO/VVB/Security/Admin/ICFRE/2020-21

1. **Online bids are invited on single stage two bid systems for the Annual Contract for Security, House Keeping Services and Mess Services**

At: - Van Vigyan Bhawan (ICFRE Camp Office-cum-Transit Hostel) R.K. Puram, Sector-V, New Delhi.

The details of the above items and other Terms and Conditions, etc. are available in the Tender Document. The tender forms and specifications are available at web site <http://icfre.gov.in> and CPPP site <https://eprocure.gov.in/eprocure/app>

2. Tender documents may be downloaded from ICFRE website [http:// icfre.gov.in](http://icfre.gov.in) (for reference only) and CPPP site <https://eprocure.gov.in/eprocure/app> as per the schedule as given in tender critical date sheet as under:-

Events	Important date/time	Venue
Date of Publishing	07.10.2020 at 01:00 PM	CPP portal/ icfre.gov.in
Bid document download/Start date	07.10.2020 at 01:30 PM	Central Public Procurement Portal (CPPP)
Clarification date	07.10.2020 at 02:30 PM	At ICFRE
Bid submission start date	07.10.2020 at 03:00 PM	CPP portal
Bid submission End date	28.10.2020 at 03:30 PM	CPP portal
Opening date of technical bids	29.10.2020 at 10:00 AM	Procurement Section, ICFRE
Opening date for financial bids	It will be decided after	Procurement Section, ICFRE

The Tender may be either modified or cancelled in part or full, at the discretion of the Assistant Director General (Admin.), ICFRE, without assigning any reason therefore.

- The bidder shall submit all the documents required as per tender document at the time of submitting bid. No document shall be accepted thereafter.

ADG (Admin)

1. INSTRUCTIONS TO THE BIDDERS

Bids shall be submitted online only at CPPP website: <https://eprocure.gov.in/eprocure/app>. Tenderers/Bidders are advised to follow the instructions provided in the "Instructions to the Tenderer/Bidder for the e-submission of the bids online through the Central Public Procurement Portal for e-Procurement at <https://eprocure.gov.in/eprocure/app>.

Not more than one tender shall be submitted by one tenderer/bidder. Under no circumstances, the father and his sons(s) or other close relations who have business relationship with one another (i.e when one or more partner(s)/director(s) are common) be allowed to tender for the same contract as separate competitors. **A breach of this condition will render the tenders of both parties liable to rejection.**

Tenderer/bidder who has downloaded the tender from the <http://icfre.gov.in> and Central Public Procurement Portal (CPPP) website <https://eprocure.gov.in/eprocure/app>, **shall not tamper/modify the tender form including downloaded price bid template in any manner.** In case, if the same is found to be tampered/modified in any manner, tender will be summarily rejected and EMD would be forfeited and tenderer/bidder will be liable to be banned from doing business with ICFRE.

The documents (Certificate/License etc.) should be uploaded in CPPP Website <http://eprocure.gov.in/eprocure/app> are by the Tenderer/Bidder, as qualifying bid, as signed alongwith the seal/stamp and scanned copy of original documents in pdf format and without these documents, bidding shall not be considered.

Intending tenderers/bidders are advised to visit again the ICFRE website <http://icfre.gov.in> and CPPP website <https://eprocure.gov.in/eprocure/app> at least 3 days prior to the closing date of submission of tender for any corrigendum / addendum / amendment etc.

Bids will be opened as per date/time as mentioned in the **Tender Documents**.

2. **SCOPE AND SCHEDULE OF WORK**

(A) Broad scope of work shall include, but will not be limited to, the following:

- (i) The service provider shall provide the manpower and services as per **Annexure- III** during the contract period. However, ICFRE reserves the right to alter manpower deployment for services any time during the contract period and the service provider shall be bound to provide the services accordingly.
- (ii) Attending to services at the reception desk including receiving the guests politely, looking up their reservations, filling of Guest register, guiding the visitors/guests to their rooms, arranging carriage of their luggage to their rooms, attending to telephone/FAX at the reception desk, arranging the departure formalities for the visitors/guests, taking

complaints if any in the register, receiving appropriate rent charges, maintenance/service and other charges and generally ensuring that the guests are welcomed at the VVB and their stay at VVB is hassle free and comfortable.

- (iii) Ensuring security of the VVB and the property housed in it and its premises.
- (iv) Man power services shall be provided uniform (common uniform to be borne and provided by the service provider at his/her cost, after getting the design approved by ICFRE).
- v) For providing security and other services, the manpower requirement, locations in VVB campus (not exclusive but indicative), the schedule of work and menu for mess are given in **Annexure III & V**. These must be confirmed by the Service Provider.
- (vi) Presenting Bills for services to the visitors staying at the Guest House in Van Vigyan Bhavan and receiving payments. A proper record and register will have to be prepared for record and checking purpose of authorized officer of VVB. The everyday collections of tariff amount will be deposited with the authorized officer of VVB same day along with bill books.
- (vii) The service provider (himself/herself or his/her supervisor) shall supervise the work submit a job done report daily maintained in register based on Schedule of works as mentioned under **Annexure-III** such as Housekeeping, Security and Mess services to the authorized officer of VVB, which will be presented to and checked by the authorized officer of VVB or any representative authorized by ICFRE. The register(s) for this purpose will be maintained by the contractor at his/her cost.
- (viii) All the items required for the security and housekeeping job should be provided by the Service Provider at his/her own cost and ICFRE will not supply them. ICFRE will only supply the items as detailed in **Clause 3** of this document.

3. OBLIGATION ON PART OF ICFRE

The ICFRE shall provide and maintain:

- (a) Furnishing of rooms as per requirement.
- (b) Air conditioners, voltage stabilizers, TVs, telephone instruments, geysers.
- (c) Provision of curtains, blankets, looking mirrors, towels, mattresses bed sheets, bedcovers, pillows with covers.
- (d) Telephones and extensions.
- (e) Electrical tube lights, bulbs etc. on replacement.
- (f) Payment of electricity, water, telephone bills, property tax.
- (g) Replacing items completely worn out due to normal wear and tear.
- (h) Materials supply for cleaning of rooms such as phenyl, colin, soap etc.

4 TERMS AND CONDITIONS

(A) Security/Manpower at VVB.

- i The agreement that will be entered into shall be deemed to be an Agreement between the 'Indian Council of Forestry Research and Education (ICFRE)' and the 'service provider'.
- ii The 'service provider' shall provide the services to the satisfaction of ICFRE.
- iii The service provider shall undertake all the works as per scope and schedule of work mentioned.
- iv. The service provider shall ensure that all the relevant licenses/ registration are renewed timely which may be required related to the service provider and on service that they are valid during the entire period of the contract failing as such will attract the appropriate penalties.
- v The service provider is liable to disclose in case he has been banned by any organization under any service rendered by the service provider. Failure to disclose the same at beginning shall lead to termination of the contract.
- vi The service provider will also ensure that the personnel deployed on duty are below 60 years of age and medically fit. He will keep in record a certificate of their medical fitness.
- vii The service provider personnel should be polite, cordial, positive and efficient.
- viii The service provider shall be fully responsible for the security of the VVB structures, installations, fittings, equipment, vehicles, buildings and all the property housed in it and inmates residing or working in or visiting the Van Vigyan Bhawan premises. It shall be binding on the service provider to compensate in full all losses suffered by the ICFRE on account of any loss or damage of above material, vehicle and any other property of the ICFRE.
- ix Besides the normal security functions, the other functions required to be performed for the safety of VVB and all the properties housed in it shall include the following:-
 - (a) To man security check post located at the main gates of the Van Vigyan Bhawan campus and at any other points specified by the ICFRE authority.

- (b) Security personnel deployed by the service provider shall check the material property going in/out of the building/campus through the procedure of gate pass as laid down by the ICFRE authority.
 - (c) To perform watch and ward functions day and night on all days including holidays, Saturday and Sundays.

- x A complete list of the security personnel, housekeeping staffs and others engaged by the service provider for deployment at VVB shall be furnished by the service provider alongwith complete address and other relevant antecedents. The service provider shall deploy only those personnel, whose antecedents have been verified by the police authorities. The copy of antecedents of such verified personnel deployed shall be provided to the authorized officer at Van Vigyan Bhawan for record in advance before undertaking the work at VVB. During duty hours, they should carry a photo identity card and display proper name badges issued by the service provider constantly and report their Resident Director, VVB immediately.

- xi The payment made by the service provider to persons employed by him *shall not be less than rates applicable in each category under the Minimum Wages Act, 1948* and rules made there under as payable to the contract workers under Govt. of India The service provider will also ensure that the personnel deployed by him are paid the wages/salaries for the previous month on or before the 7th day of the subsequent month. *It shall not be* the responsibility of ICFRE to pay the service personnel. All or any disputes arising between these personnel and the service provider will be handled exclusively by the service provider.

- xii The service provider shall ensure remittance of the remunerations by cheque or transfer to the bank accounts of the personnel engaged at VVB every month and also submit a copy of bank remittance for the previous month along with the bill due for payment.

- xiii. The workers providing the services shall be employees of the service provider. The service provider shall be responsible to comply with the provision of all the statutory labour laws such as the Minimum Wages Act 1948, EPF Act 1952, ESI Act 1948, Contract Labour (Regulation & Abolition) Act 1970 and the Contract Labour (Regulation & Abolition) Rules 1971.

- xiv Each month, while raising the bill for payment, the service provider shall also submit a certificate alongwith details of EPF/ESI paid for each personnel to the authorized officer of VVB to the effect that the EPF/ESI contributions have been deposited as per law in respect of the personnel

employed by the service provider at VVB along with certified copies of remittance made towards EPF/ESI. The copies of such remittances shall be maintained by the Authorized officers at Van Vigyan Bhawan.

- xv The ICFRE authority may fix timings of the various duty shifts. A single duty shift will have a normal duration of 8 (eight) hours without rest intervals.
- xvi The service provider shall submit a weekly duty chart of the security and other personnel to the ICFRE authority prior to commencement of the week. He shall also submit the daily attendance sheet of the security and other personnel for the same working day.
- xvii The service provider shall not replace the security and other personnel at random. This shall be done with the prior knowledge of the ICFRE authority and full particulars of the security and other personnel so deployed shall be given to the ICFRE authority.
- xviii The VVB premises should be manned by security personnel and housekeeping personnel on all days including Sundays and holidays. The service provider shall be liable to make substitute arrangements in case of the leave/absence of the security personnel and other personnel.
- xix The service provider shall arrange to provide with uniforms (*shirt, trousers, shoes, cap belt and jersey pullover/jacket rain coat etc*) to all the personnel and other categories of personnel, which require uniforms, with nameplates, on duty, smartly and neatly and ensure their good behaviour with the ICFRE establishment and visitors.
- xx They shall abstain from taking part in any staff union and association activities.
- xxi The ICFRE shall not be liable to provide any residential accommodation to the security or the other categories of personnel. No cooking or lodging shall be allowed to the service provider's personnel at any place inside the campus.
- xxii In case of any problem, including damage or theft of material, it should be brought to the notice of the authorized officer of VVB. The service provider shall also provide to his security and housekeeping personnel at his own cost the following:
 - (a) Torches, batteries, lathi, whistle and other accessories required for providing security to the security guards on duty.
 - (b) Stationery for writing duty charts, job done report and registers at the security checkpoints and for making entries of the visitors,

vehicles etc. The register used and those in use will be property of the ICFRE.

- xxiii Personnel deployed by the service provider shall be bound to observe all instructions issued by authorized officer of VVB concerning general discipline and behaviour.
- xxiv No function or party other than that of ICFRE in the premises will be arranged or allowed by the service provider.
- xxv The following registers shall be maintained by the service provider at his own cost. These may be checked by the authorized officer of VVB or his superiors in ICFRE:-
- a. Guest / occupancy register
 - b. Food bill payment register
 - c. Food bill book with GST No.
 - c. Service feedback/ acknowledgement/ complaint register
 - d. Attendance sheet of personnel.
 - e. Accounts register (room charge)
 - f. Stock register on monthly housekeeping items
 - g. Monthly break-up of EPF and ESI of VVB contractual workers.
- xxvi For all intents and purposes, the service provider will be “Employer” within the meaning of all labour legislations in respect of personnel so deployed by him at VVB.
- xxvii In case personnel deployed by the service provider commit any act of omission or commission constituting their/his/her misconduct or indiscipline, the service provider will be liable and responsible to remove the erring personnel from the work assigned to him/her and provide substitute without any loss of time.
- xxviii The service provider will be responsible and liable for the implementation of all the statutory provisions as regards security and other personnel deployed by him in respect of minimum wages, Employees’ Provident Funds and Employees’ State Insurance etc.
- xxix The service provider shall maintain all the statutory registers and documents required to be so maintained under the law.
- xxx The service provider shall produce the same on demand to the ICFRE authority or any other authority under law.
- xxxi In case the service provider fails to comply with statutory obligations under any Labour Laws/Workman Compensation Act, applicable in respect to personnel deployed by him, and the ICFRE is put to any

obligation, monetary or otherwise, the ICFRE will be entitled to get itself reimbursed out of the bill or Performance Guarantee or otherwise, to the extent of the obligation in monetary terms.

- xxxii The ICFRE shall not be responsible financially or otherwise for any injury or death to the personnel engaged by the service provider in the course of their performing the duties. In case, compensation is awarded by any Court of Law, it shall be the responsibility of the service provider to pay the compensation.
- xxxiii The service provider shall not be permitted to transfer or assign his rights and obligations under this contract to any other person or organization at any point of time.
- xxxiv The contract and the duration of this contract shall be initially for two years subject to satisfactory fulfillment of the obligations laid down in the terms and conditions and contract of the tender document from the date of commencement of the contract, except in the event of earlier termination under these terms. The contract shall automatically expire on the due date. The contract may be extended with mutual consent of the parties for the period of one year at a time for a maximum of two years, if the services are found satisfactory.
- xxxv If the contract is discontinued due to any reason within six months after it is awarded then offer shall be issued to the second lowest bidder.
- xxxvi All personnel deployed by the service provider shall be bound to provide full help in extinguishing any fire that breaks out anywhere in the Van Vigyan Bhawan campus.
- xxxvii Income Tax will be deducted at source as per Income Tax Law and the TDS certificate to this effect shall be issued to the service provider by ICFRE. The responsibility of paying the GST at the prevailing rate (Govt. levy) will be that of the service provider. The Service Provider will produce the proof of payment of the GST (Govt. levy) of previous month to ICFRE in the subsequent months.
- xxxviii The Service Provider, if in any manner defaults in the performance or in making good any losses, damages or expenses or any part thereof, then it shall be lawful for ICFRE to forfeit the said Performance Guarantee partly or wholly in and towards the liquidation of liability of the **service provider** in respect of such default. Further in case ICFRE is put to any monetary loss or liability as a result of any act of omission or commission of the **service provider** or personnel deployed by him, ICFRE shall have the right to get itself reimbursed to the extent of the

liability or loss out of the bills and/or the Performance Guarantee and balance if any through due process of law.

- xxxix Any suppression of facts or providing incorrect information or discrepancy in this respect will lead to disqualification of the tender.
- xl Mechanized cleaning and housekeeping works with suitable, uniformed and trained personnel with the use of floor Scrubber Dryer, High Pressure Jet Cleaning Machine, Vacuum Cleaner etc. is to be done. The Contractor will bear full responsibility of providing the cleaning machines
- xli Minimum latest wages decided by the Chief Labour Commissioner, Govt. of India, New Delhi as per latest order from Govt. of India. Higher and lower rates than the minimum wages will not be acceptable.
- xlii The bidder quoting rates below the minimum wages of Govt. of India of various categories will be rejected summarily.
- xliii The rate of wages will change as and when it is applicable as per latest order from Govt. of India.
- xliv The service provider will pay to the contractual workers (as per Annexure -III) under the Minimum Wages Act, 1948 according to the Minimum latest wages ordered by the Chief Labour Commissioner, Govt. of India (as per latest order) as and when required.
- xlv Monthly billing will be on 26 days basis except for the month of February in which it will be on 24/25 days basis.
- xlvi The service provider shall strictly observe the instruction issued by the Department in fulfillment of the contract from time to time.
- xlvii The selected bidder (firm) should submit the feedback of the visitors every month alongwith the bills. Unfavorable feedback or unsatisfactory delivery of services may lead to termination of contract if recommended by a Committee constituted for the purpose of assessing the quality of services based on the feedback.

(B) Housekeeping Services at VVB.

B.1 Cleaning of Rooms

S. No	Work	Schedule
1.	Change of Bed sheets	Bed Sheets to be changed after every check-out of the guests/before every fresh check in. Every day in the case when rooms are occupied.

2.	Pillow Covers	Pillow cover to be changed after every check-out of the guests/before every fresh check-in. Every day in the case when rooms are occupied.
3.	Blanket Covers	Blanket cover to be changed after every check-out of the guests/before every fresh check-in. Every 4 th day in the case when rooms are occupied.
4.	Hand Towel	Every day in the case when rooms are occupied.
5.	Bath Towel	Every day in the case when rooms are occupied.
6.	(a)Cleaning of toilet floors tiles, (b)WCs, urinal pans, (c)looking mirrors (d) wash-basins with specified cleaners. (e) Cleaning/Emptying of dustbin in toilets and Room	Daily/When the rooms are occupied. And Once a week when the rooms are unoccupied.

B.2 Room Services

S. No	Work	Schedule
1.	Providing of fresh clean drinking water/bottled water/Jug/Glasses	(a) Every-day in the case rooms when are occupied (b) With every fresh check-in (c) As and when requested by the guest.
2.	Providing of Tea/Coffee/Soft drinks etc.	As and when requested by the guests.
3.	Serving of Breakfast/ Lunch/Dinner in the Room	As and when requested by the guests. Between 8.00am to 10.00pm. (For this 10% of the billed amount to be charged for serving meals in the room)
4.	To attend to the calls of the guests	7.00 am to 10.30 pm. / Beyond 10.30 pm only emergency room service.

B.3 General Cleaning

S. No	Work	Jobs to be carried out daily in all the floors	Job to be carried out weekly	Job to be carried out monthly	Job to be carried out as and when required
1	Provide the hand Sanitizer to all the guest in the premises	Yes			
2	Provide the thermal scanner at VVB reception.	Yes			
3	Sanitization of all floors (as Corridors, common place, Reception, Lift etc. with Sodium Hydrochloride.	Yes			
4.	Sweeping or vacuum cleaning followed by wet mopping of rooms, veranda, stairs and other areas with specified phenyl and domestic floor cleaner.	Yes			
5.	Dusting and wiping all glass panes, windows, telephone, air conditioner, and all the fixtures and furniture at the Van Vigyan Bhawan	Yes			
6.	Sweeping the areas within the compound of Van Vigyan Bhavan and the internal open space.	Yes			

7.	Cleaning of dustbin placed various locations and disposing the garbage away from the premises in identified bins	Yes			
8.	Removal of rubbish/ garbage from the premises.	Yes			
9.	Removal and cleaning of stains on all floor surfaces and walls including stairs	Yes			
10	Dusting, cleaning and removal of any stain in furniture and equipments.	Yes			
11	Replacing used and soiled linen, pillow cover and towels in the bedroom and bathroom with washed/cleaned items.	Yes			
12	Complete cleaning/washing and scrubbing of the entire floor of common areas such as corridors, reception hall, mess including toilets and staircases by using specified soap detergents. <i>According XI</i>		Yes		
13	Dusting of walls, ceiling from top downwards and air conditioner, ceiling fans.		Yes		
14	Removal of cobwebs and dusting of switchboards (electrical & telephones etc), cleaning water cooler, wiping tube lights etc.		Yes		
15	Cleaning of shaft adjoining all toilets		Yes		
16	Wet cleaning (shampooing) of upholstery of sofas, chairs.			Yes	
17	Intensive cleaning/dusting of panels, posters, paintings, light fittings, tube lights and electrical fittings.			Yes	
18	Cleaning of glass panels and windows (outside and inside).			Yes	
19	Cleaning of overhead tanks			Yes	
20	Cleaning of underground tank			Yes	
21	Cleaning and opening of choked and blocked drains and manholes of underground and vertical lines like waste water, storm water and sewer lines etc.				Yes
22	Washing/ dry cleaning charge per piece per wash of following 1. towels, 2. blankets, 3. bed sheets and cover 4. curtains				Yes
23	Restocking of toiletries with specified liquid soap, toilet rolls and air freshener in bathrooms and toilets.				Yes /When ever empty.
24	Checking all electrical switches and bathroom fittings and attend any call for repair of electrical fittings and bathroom fittings through a electrician cum plumber				Yes
25	Minor general repair works, minor plumbing and electrical repairs, will be				Yes

	attended to by the service provider as and when required and repaired at his own cost unless it requires replacement of fittings & fixturs.				
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(C) **Mess at VVB.**

- i The food will be served by the service provider in buffet system and should be wholesome, clean and conform to the standards required by the health/hygienic rules/bye laws of MCD/ Central Govt.
- ii Resident Director VVB & caretaker will monitor the quality of the food and other items (raw material and other miscellaneous items) supplied by the service provider including services.
- iii The manpower such as cook and mess helper for running mess will be provided by the ICFRE through service provider so bidder shall take into account only the raw material and other miscellaneous items for preparation. The service provider shall ensure that manpower while on duty will attire themselves in the uniform approved by ICFRE and are professional, civil, sober and honest in their dealings with the guests and staffs at VVB, New Delhi.
- iv The **Service provider** shall not make any additions/ alterations in the premises provided by VVB, New Delhi for use as kitchen and allied purposes to the **Service provider** during the currency of this agreement and/or otherwise.
- v The service provider shall ensure to keep the premises, kitchen, room and other area connected therewith neat, clean and tidy at all times and confirm to the standards required by the health/hygienic bye-laws of the MCD and the Government and further ensure that the eatable products are prepared upto the standards prescribed by the Food Adulteration Act, 1954 and the rules framed there under from time to time.
- vi Notwithstanding anything contained in above clauses, if any employee and/staff member of the service provider in the opinion of Resident Director, VVB, is not rendering proper service or is otherwise guilty of any misdemeanor or is found otherwise undesirable, the service provider shall forthwith remove that person from the VVB campus, with immediate effect and replace him with a suitable person.
- vii The service provider shall have no right or interest in the premises allotted for kitchen, dining hall and other allied purposes and he/she shall have no right or interest to remain in possession thereof at the end of agreement or on the termination thereof at any time.

- viii. Service hours in Mess shall be as follows provided that the timings may be modified by Resident Director, VVB, if and when considered necessary:
- | | |
|------------|--------------------------|
| Bed Tea | 06:00 a.m. to 07:00 a.m. |
| Break fast | 08:00 a.m. to 09.30 a.m. |
| Lunch | 01.00 p.m. to 02.30 p.m. |
| Dinner | 08.30 p.m. to 10.00 p.m. |
- ix The service provider shall display the approved menu and rates prominently in the dining hall.
- x The service provider shall be provided by the ICFRE with necessary area i.e. one dinning-hall, one kitchen and requisite furniture & utensil/crockery etc. and he shall be responsible for the proper maintenance of all the premises as well as the furniture utensil, cutleries provided by the ICFRE. The responsibility for proper maintenance and safety/security of all fitting and fixtures will be of the service provider.
- xi Any breakage/loss of utensils/crockery/cutlery shall have to be made good by the service provider as and when noticed and in case of failure to do so the cost shall be recovered from the pay bill.
- xii The service provider shall be required to use gas only for cooking purposes.
- xiii The service provider shall maintain a suggestion book for recording of suggestions for improvement by the guests. Such suggestions, after having the approval of Resident Director, VVB should be forthwith acted upon by the service provider. The suggestions book should be kept open for the inspection of the guests and the Resident Director or his/her nominee.
- xiv The garbage collected from the kitchen, dining hall, dish wash area will be disposed off every morning and evening through garbage van in closed bins by separation of bio-degradable waste from non-biodegradable waste. The surroundings shall be kept clean and hygienic.
- xv After every meal (breakfast, lunch and dinner) all the plates, cups, katories, water glass, spoons, forks, knives etc. are to be cleaned in soap solution and hot water and dried and kept ready for the next meal.
- xvi Menu can be changed as per seasonal availability of vegetables in consultation with Resident Director, VVB, New Delhi.
- xvii Items of Breakfast/Lunch/Dinner may be replaced on alternate day basis.
- xviii the service provider shall *provide printed bill for mess item sold with GST.*

- xix No. of guests may vary from 01 to 50 per day and may go upto 100 some times.
- xx Quoted rate for the mess services shall not be revised during the contract period or extended period.
- xxi The service provider shall arrange to provide pay slip against the payment made to his staff deployed through RD every work.
- xxii The mess bill shall be payable by the guests at the reception at the time of checkout.
- xxiii The service provider should pay 10 percent of the total sale amount, in DG, ICFRE Service/Maintenance account against the usage charges of mess area etc.
- xxiv After award of the contract valid license with validity in the field of catering under Food Safety and Standards Authority Act 2006 for the Van Vigyan Bhawan, New Delhi should be submitted within six (6) months.

5 SUBMISSION OF TENDER

The tender should be submitted in two parts, viz.,

1. TECHNICAL BID.

2. FINANCIAL BID.

The bidder will bid for SECURITY, HOUSE KEEPINGS SERVICES, MESS SERVICES AND WASHING DRY-CLEANING CHARGE.

All the pages of bid being submitted must be signed and sequentially numbered by the bidder irrespective of nature of content of the documents before uploading.

The offers submitted by Fax/Email/offline shall not be considered. No correspondence will be entertained in this matter.

6. QUALIFYING BID

The following documents should be uploaded in CPPP Website <http://eprocure.gov.in/eprocure> by the Tenderer/Bidder, as qualifying bid, as signed alongwith the seal/stamp and scanned copy of original documents in pdf. format and without these documents, bid shall not be considered:

(A) TECHNICAL BID:

- (a) Earnest Money Deposit (EMD) of **Rs. 1,00,000/-** (Rupees One Lakh) should be made in the Form of FDR/Bank Guarantee/ Demand Draft from any Nationalized Bank in favour of ICFRE Security money/EMD Account A/c No. 496902010089917 payable at Dehradun and scanned copy of the same must be uploaded at the portal and in original should reach the ADG (Admin), ICFRE Dehradun on or before last date.
- (b) Signed and scanned copy of Original Documents, Company's Registration under Companies Act/a duly constituted proprietary firm to be authenticated under companies Act, 1956/Memorandum and Article of Association of the Company/Partnership Deed as the case may be.
- (c) Signed and scanned copy of original certificate of EPF Act, 1952, ESI registration and valid License under the Contract Labour (Regulation and Abolition) Act, 1970 with validity must be uploaded at the portal.
- (d) Signed and scanned copy of affidavit in non-judicial stamp paper of Rs. 10/- by the firm that it has never been blacklisted/debarred/banned by ICFRE or its Institutes/any Govt. department/Public Sector must be attached alongwith the bid failing which the bid shall be rejected.
- (e) Copy of Pay Slip with UAN of 10 different employees on alternate 6 months must be uploaded.
- (f) Signed and scanned copy of valid license with validity under the Private Security Agencies (Regulation) Act, 2005 or the similar Act/Rules promulgated by State in which the service is performed) must be uploaded at the portal.
- (g) Signed and scanned copy of the original document of company's audited financial statements for three years **(2016-17/2017-18/2018-19)** (copies of the Profit & Loss Statements along with Balance Sheet for the concerned period) must be uploaded at the portal.
- (h) Signed and scanned copy of original certificates of GSTN
- (i) The tender form may be downloaded from CPP portal and scanned copy of crossed Demand Draft for Rs. 500/- + GST in favour of DDO ICFRE Revenue Account A/c No. 496902010084490 payable at Dehradun as tender fee must be uploaded at the portal and demand draft in original should reach the ADG (Admin), ICFRE Dehradun on or before last date.
- (j) Signed and scanned copy of the certificate from Chartered Accountant of Annual Financial turn over (which should not be less than two (2) crores per annum) three years (2016-17/2017-18/2018-19) must be uploaded at the portal.
- (k) Signed and scanned copy of all relevant work orders awarded during the last three (3) financial years (2017-2018, 2018-2019 and 2019-2020) need to be provided alongwith with the bid clearly showing the services and manpower provided by the firm must be uploaded at the portal.
- (l) Signed and Scanned copy of original profile and details of tendering firm in the format given in **Annexure- I** must be uploaded at the portal.
- (m) Signed and Scanned copy of original letter of acceptance of tender conditions in the format given in **Annexure - II** must be uploaded at the portal.

- (n) Copy of the latest Electricity/Telephone bill showing address of the Head Office/Branch Office at Delhi/NCR must be uploaded at the portal.
- (o) Signed and scanned copies of the original document of EPF and ESI Challan certificates for the last three years (2017-18/2018-19/2019-20) details of workers should be attached in the statement of only March every year) must be uploaded at the portal.
- (p) Duly attested copy of having GST statement paid to the Govt. for last one year must be uploaded at the portal.

Note:- Bidders shall arrange the above documents in above sequence only

(B) Financial Proposal/ Financial Bid

- (a) The below mentioned Financial Proposal/Commercial bid format is provided as BoQ. xls. along with this tender document at <https://eprocure.gov.in/epublish/app>. Bidders are advised to download the format of BoQ. xls as it is and quote their offer/rates in the permitted column and upload the same in the commercial bid. **Bidder shall not tamper/modify downloaded price bid template in any manner.** In case, if the same is found to be tempered/modified in any manner, tender will be completely rejected and EMD would be forfeited and tenderer is liable to be banned from doing business with Indian Council of Forestry Research & Education, Dehradun.
- (b) Administrative Charge/Service Charge will be inclusive of all taxes (except GST), fees, levies, etc. and any revision in the statutory taxes, fees, etc will be the responsibility of the Bidders and the same may be filled in the BoQ xls.
- (c) GST is not to be mentioned in the online financial proposal. It will be paid as per govt. norms.
- (d) Only %age of service charge to be quoted Calculation will be done on the basis of latest wage rate notified by the Govt. of India for Industrial workers.
- (e) Minimum latest wages decided by the Chief Labour Commissioner, New Delhi as per latest order from Govt. of India the higher and lower rates than the minimum wages will not be acceptable.
- (f) In case of any discrepancy/difference in the amounts indicated in figures and words the amount in words will prevail and will be considered.
- (g) The rate of wages will change as and when it is applicable as per latest order from Government of India.

7 BID EVALUATION, WORK ORDER, PERFORMANCE BANK GUARANTEE AND AGREEMENT:

The following procedure will be adopted in evaluating the bids and issue of work order etc: -

a. Opening of Technical Bid :-

The Technical Bid in respect of all bidders as received upto the specified time and date will be opened by the Bid Evaluation Committee constituted by

ICFRE for the purpose. Documents submitted therein will be checked and evaluated later on. Incomplete documents or non-submission of required documents shall lead to the rejection of bids and WILL NOT BE CONSIDERED FOR FURTHER EVALUATION

b. Marking procedure for Technical Bids:- (St)

S. No.	Parameter	Max. Marks	Marks Obtained		
			1.	2.	3.
1	No. of Clients (Govt./State Govt./PUC) during 2017-18 2018-2019 2019-20	30			
2	Manpower engaged at present	20			
3	Contracts of Security Services and Housekeeping services handled by the bidder during 2017-18, 2018-2019, 2019-20	20			
4	Contracts of mess services handled by the bidder during (2017-18, 2018-2019, 2019-20)	20			
5	Turnover during three years (2016-17, 2017-18, 2018-19)	10			
	Total (St)	100			

Marks to be allotted as follows:-

Sl. No.	Parameter	Marks allotted
1.	No. of Clients (Govt./State Govt./PUC)	Above 20 Clients - Marks 30 10 -20 Clients - Marks 20 Below 10 Clients - Marks 10
2	Manpower engaged at present	Above 300 - Marks 20 200 - 300 - Marks 15 Below 200 - Marks 10
3	Contracts of Security Services and Housekeeping services handled by the bidder during 2017-18 2018-2019 2019-20	Above 20 - Marks 20 10 -20 - Marks 15 Below 10 - Marks 10
4	Contracts of mess services handled by the bidder during 2017-18 2018-2019 2019-20	Above 20 - Marks 20 10 - 20 - Marks 15 Below 10 - Marks 10
5	Turnover for the years (2016-17, 2017-18 and 2018-19)	Above 3 crore - Marks 10 2 to 3 crore - Marks 05

NOTE:- Technical evaluation will be carried out for total score of 100. The **minimum 70% score obtained** in the technical bid will be reckoned qualified bidder. The mark obtained in technical evaluation will not be carried forward for financial evaluation.

c. **Opening of Financial Bid:-**

The mark obtained in technical evaluation will not be carried forward for financial evaluation. The Financial Bid will be evaluated amongst technical qualified bidders as per the schedule of Tender by the Bid Evaluation Committee. The evaluation of financial bid will be carried out on the basis of weightage from total score of 100 at LCS basis as are follows:-

For Security & Housekeeping services:

$$S_f = 50 \times \frac{S_{\text{lowest}}}{S_b}$$

S_{lowest} = lowest bid amount

S_b = Amount of bid quoted by bidder 'b'

For Mess Services:

$$S_f = 45 \times \frac{S_{\text{lowest}}}{S_b}$$

S_{lowest} = lowest bid amount

S_b = Amount of bid quoted by bidder 'b'

For Laundry Services:

$$S_f = 05 \times \frac{S_{\text{lowest}}}{S_b}$$

S_{lowest} = lowest bid amount

S_b = Amount of bid quoted by bidder 'b'

8. *The Tender may be either modified or cancelled in part or full, at the discretion of the Assistant Director General (Admin.), ICFRE, without assigning any reason thereof.*

a. **Finalization of tender:**

The bidder scoring highest by summing up marks obtained in financial bid evaluation shall be given the final work order. The work order will be given to the bidder with the maximum score for ANNUAL CONTRACT FOR SECURITY, HOUSEKEEPING SERVICES AND MESS SERVICES.

b. The Work Order, Performance Bank Guarantee and Agreement:

Successful bidder shall be issued the Work Order giving 15 days time to sign the Agreement with the Assistant Director General (Administration), ICFRE and start providing services as per the Agreement. The successful bidder shall furnish, before signing the Agreement, a Performance Bank Guarantee (PBG) issued by a Nationalized Bank in favour of Director General, ICFRE, Dehradun, having validity of minimum six months beyond the date of expiry of the Contract, for an amount equivalent to 15% of the total annual contract value. In case the successful bidder fails to provide the Performance Bank Guarantee, sign the agreement within 15 days and start providing the services as per the Agreement, the EMD of the bidder shall be liable to be forfeited and the tender will then be awarded to another party. The losses, if any, suffered in this regard will be payable by the defaulting party.

9. HANDING/TAKING OVER

The fittings, fixtures, furniture, furnishings, linens, gadgets and all other inventory items will be properly handed over after making separate inventory and details of each item giving specifications duly signed by representative of the ICFRE and the service provider. The service provider thereafter shall be wholly responsible for the security and safety of these items without any prejudice to normal wear and tear.

10. PAYMENT TERMS

- i. The Service Provider will submit bill in triplicate, after having paid the wages to the persons deployed, on completion of each month, Payment will be made after the satisfactory completion of work certified by authorized Officer at VVB.
- ii. Income Tax will be deducted at source as per Income Tax Law and the TDS certificate to this effect shall be issued to the Service provider by ICFRE. The responsibility of paying the GST at the prevailing rate (Govt. levy) will be of the Service Provider. The Service Provider will produce the proof of payment of the GST (Govt. levy) of previous month to ICFRE.
- iii. No claim on account of GST, work contract tax or any other taxes and duties presently in force for the material used for execution of the work awarded under the contract, will be entertained and all such taxes and duties shall be borne by the Service Provider himself.
- iv. In case, the previous month's challan/proof pertaining to ESI and EPF deposited, do not accompany the bill as a documentary proof, payment of bill shall be held up till such proof is produced.
- v. The bill for the month shall be accompanied with the copies of return of GST paid; EPF&ESI paid during the preceding month.
- vi. The payments shall be subject to any reduction such as penalty, statutory deduction etc.
- vii. The service provider will pay to the contractual workers (as per Annexure - III) under the Minimum Wages Act, 1948 according to the Minimum latest wages ordered by the Chief Labour Commissioner, Govt. of India (as per latest order) as and when required.

11. PENALTY, COMPENSATION, RECOVERY AND TERMINATION

If it is found that due to any reason, whatsoever it may be, operation/functions /duties connected with the scope of work defined in the contract is not done/discharged properly and satisfactorily, recovery at the following rates shall be made from the Service provider's bill:

1. In case of not ensuring desired level of cleanliness, deduction shall be made from the payment of Service Provider as under -
 - a. of suites/rooms/office rooms Rs.100/- per room per day
 - b. of kitchen /dining hall Rs.200/- per day
 - c. Open space/ lawns etc. Rs.200/- per day
 - d. Common toilets Rs.200/- per day
 - e. Stair case/Common space Rs.400/- per day
2. If at any point of time, any security guard/ other personnel is found absent/misbehaving or does not do his duty properly, a sum of Rs.1000 (Rupees one thousand only) shall be fined to the service provider for each such incident. The service provider shall be liable to be fined to the extent of Rs.5000/- (Rupees five thousand only) in each case for any theft in the premises. Any theft will be reported in police by means of as F.I.R.
3. If at any time during the period of contract, it comes to the notice of the ICFRE that the service provider has misled ICFRE by way of giving incorrect/false information, which has been material in the award of contract to him/her, the contract shall be liable for termination besides other legal action which may be initiated against him/her under the law of the land.
4. If the quality of work is found unsatisfactory and below the desired standard in a particular job, authorized officer of VVB will have the right to get the same done through another agency. The charges borne by ICFRE on account of this shall be deducted from the payment due to Service Provider apart from any other penalty deemed appropriate.
5. Any breach of terms and conditions laid down in the contract shall lead to imposition of penalty by the ADG (Admin.) upto Rs. 5000/- (Rupees five thousand) in each case (as not issued the I-card, pay slip & EPF/ ESI, wage not paid timely etc.) will be deducted from the monthly bill /Performance Guarantee of the Service Provider.
6. If the Service Provider repeatedly violates any of these terms and conditions, the Performance Guarantee shall be liable for forfeiture, wholly or partly, as decided by Assistant Director General (Admin.) and the contract may be cancelled.
7. All existing statutory regulations of both State & Central governments shall be adhered to and complied with by the service provider and all records

maintained thereof should be available for scrutiny by ICFRE. Failure by the service provider to comply with such statutory requirements and / or the terms of the agreement during the period of agreement or deficiency in services shall result in termination of the contract and/or forfeiture of the Performance Guarantee, wholly or partly, as decided by Assistant Director General (Admin).

8. ADG, (Admin.), ICFRE shall have the absolute right to terminate the contract at any time before the due date of expiry without assigning any reason by giving one month's notice in advance to the service provider in writing or alternatively by making equivalent payment thereof.
9. In the event of the **service provider** desiring an earlier termination of the contract, he shall have to give three months advance notice in writing to the Assistant Director General (Administration), ICFRE.
10. In the event of any malpractice/unsatisfactory delivery of any service on the part of the Service Provider or his employees, contract shall be liable to be terminated.

12. **FORCE MAJEURE**

Neither party shall be responsible for delays or failures in performance resulting from acts beyond the control of the party. Such acts shall include but not be limited to acts of God, strikes, lockouts, riots, acts of war, epidemics, Government regulation superimposed after the act, communication failure, earthquakes etc.

13. **ARBITRATION**

1. Except where otherwise provided in the contract all questions and disputes whatsoever in any way arising out of or relating to the contract or otherwise concerning the work or the execution or failure to execute the same whether arising during the progress of the contract or after the completion or abandonment thereof shall be referred to a sole arbitrator to be appointed by the Director General, ICFRE, Dehradun at the time of dispute.
2. There will be no objection to any such appointment that the arbitrator so appointed is an employee of ICFRE, or government servant or that he had to deal with the matters to which the contract relates or that in the course of his duties as employee of ICFRE, or government servant, he had expressed views on all or any of the matters in dispute.
3. The arbitrator to whom the matter is originally referred being transferred or vacating his office or being unable to act for any reason, shall be replaced by another person as decided by Director General, ICFRE, to act as arbitrator in accordance with the terms of the contract.
4. Such person shall be entitled to proceed with the reference from the stage at which it was left by his predecessor. It is agreed that no person other than a person appointed by the Director General, ICFRE should act as arbitrator. The arbitrator shall give reasons for the award.

5. Subject as aforesaid, the provisions of the Arbitration and Conciliation Act 1996 or any statutory modifications or re-enactment thereof and the rules made there under and for the time being in force shall apply to the arbitration proceeding under this clause.
6. Services under the contract shall, notwithstanding the existence of any such dispute, question or controversy, continue during arbitration proceedings and no payment, due or payable by ICFRE or the Service provider shall be withheld on account of such proceedings unless such payments are the direct subject matter of the arbitration. Reference to arbitration shall be a condition precedent to any other action at law.
7. Any dispute arising out of this agreement will be settled under the jurisdiction of Dehradun Court only.

Assistant Director General (Admin.)
ICFRE

Chapter-1

Schedule of Price

(b) Price Bid Undertaking

From: (Full name and address of the Bidder)

To,

Dear Sir/Madam,

I submit the price bid for ----- and related activities as envisaged in the bid document.

I have thoroughly examined and understood all the terms and conditions as contained in the bid document, and agree to abide by them.

I offer to work supply the quoted item at the rates as indicated in the price bid, Annexure IV inclusive of all applicable taxes except GST.

Yours faithfully,

Signature of authorized Representative

Chapter-2
Agreement

The Supplier _____ agrees to accept the terms and conditions provided in the tender document in letter and spirit.

Name/Seal of the Tenderer

PROFILE AND DETAILS OF THE TENDERING AGENCY

1. Name of the Bidder:
2.
 - a. Complete Postal Address:
 - b. Name of the Contact Person (s) with Address:
 - c. Name, Designation and Address of the person (s) authorized to sign on behalf of and responsible to the bidding firm herein after referred as bidder).
3. Other information:
 - a. Telephone Number registered in the name of the Bidder
(Kindly enclose copy of the latest paid bill)
 - b. Mobile Number
 - c. Fax Number of the Bidder:
 - d. E-Mail ID of the Bidder:
 - e. Website Address, if any:
4. Sample Signature of Bidder

_____ _____ _____
(1) (2) (3)
5.
 - a. Place of Headquarters of the Bidder:
 - b. Local Delhi Branch Office Address:
 - c. Date of Establishment of the firm:
6. Date of Registration of Firm/company of the Bidder with Government and Registration Number if any.
7. Profile and detailed Set-up of the Bidder: (Attach also the brochure, booklet etc. of the Company, if available).
8. List of equipment available with the Bidder to undertake the Security and House Keeping job:

9. Total number of Regular Staff Employed by the Bidder in Delhi/NCR:-

Regular Employees	No. of Officials	
	Ex-Serviceman	Civilians
Bidder Office		
Field Staff		

10 Total number of Regular Staff Employed by the Bidder in Delhi/NCR:

Regular Employees	No. of Officers	
	Ex-Serviceman	Civilians
Bidder Office		
Field Staff		

11. Name and Qualification (Including Professional Qualifications) and Experience of Senior Executives, Advisors and Consultants of the Bidder.

12. Financial turnover* of the Bidder for the three years (2016-17, 2017-18, 2018-19):
 *(Certified/ Attested copies of Balance Sheet, Income & Expenditure Accounts and Income Tax Returns must be attached).

Year	Amount (in Lakhs)
2016-17	
2017-18	
2018-19	
Total	

13. Addresses with Telephone Numbers of the Regional Offices of the Bidder in India.

14. Details of major Contract handled by the Bidder in the past three years:

Sl. No.	Customer details with address, telephone No., E-mail etc.	Nature of Contract	Amount of Contract (In Rs. Lakhs)	Duration of Contract	
				From	To

15. List of Present and Past Clients:

(May attach a separate list if space is insufficient)

(a) Present

Year	Name of Organization	Address	Contact person	Telephone No.

(b) Past (Last three year)

Year	Name of Organisation	Address	Contact person	Telephone No.

16. Any other information of the present or past in support of your professional capability and experience supported with documentary evidence.

Date _____ Signature of the Bidder _____

Name of Bidder _____

Place _____ Designation of Bidder _____

Name of the firm/company: _____

Address and seal: _____

LETTER OF ACCEPTANCE OF TENDER CONDITIONS

Bidder's Proposal Reference No. & Date: _____

Bidder's Name & Address: _____

Person to be contacted: _____

Designation: _____

Telephone No. _____ Mobile No. _____

E-mail: Fax No: _____ Fax No. : _____

To:

The Assistant Director General (Admin.)
Directorate of Administration,
Indian Council of Forestry Research & Education
P.O. New Forest, Dehradun - 248006

Sub: ANNUAL CONTRACT FOR SECURITY, HOUSE KEEPING SERVICES AND MESS SERVICES FOR VAN VIGYAN BHAWAN (ICFRE CAMP OFFICE CUM TRANSIT HOSTEL), R.K. PURAM, SECTOR-V, NEW DELHI

Dear Sir,

1. We, the undersigned Bidder(s), having read and examined in detail the tender documents in respect of Tender Notice No. 05/PO/VVB/Security/Admin/ICFRE /2020-21, accept all the terms and conditions of the tender document.
2. All the prices mentioned in our proposal are in accordance with the terms as specified in the tender document and in accordance to the provisions of Minimum Wages Act, 1948 and are valid for the contract period.
3. We have enclosed the EMD in the form of Bank Draft amounting to 1,00,000/- (One Lac only).
4. We confirm having submitted documents as required by you in your tender document. In case you require any further information /documentary proof in this regard before evaluation of our bid, we agree to furnish the same in time to your satisfaction.
5. We hereby declare that in case the contract is awarded to us, we shall submit the Performance Guarantee as per terms of tender document.

6. We hereby declare that our proposal is made in good faith, without collusion or fraud and the information contained in the proposal is true to the best of our knowledge and belief.
7. Bid submitted by us is properly sealed and prepared so as to prevent any subsequent alteration and replacement.
8. We understand that you are not bound to accept the lowest or any bid you may receive or to place part order or to reject any bid or to cancel the tender without assigning reason whatsoever.

Thanking you,

Yours faithfully,

(Signature)

Date:

Name

Designation:

Business Address: Seal

REQUIREMENT OF MANPOWER, MATERIAL AND SERVICES

A. STAFF

S No	Category of Personnel	No. of personnel required (Maximum)	Nature of service shall include, but not limited to, the following	Essential qualifications
1	Security Guard (Without Arms)	03	To man the security of the Van Vigyan Bhawan premises and property housed in it.	Should be males between 25 years to 50 years of age. Smart, with strong build. Should have been educated upto at least 10 th standard
2	Receptionist cum-office Assistant (Skilled)	03	Receptionist has following responsibilities including cash handling - Recording reservation orders in register and room allotment. Attending to visitors, telephone calls/ complaints of visitors. Collection of charges from visitors, issuance of cash memo and cash remittance.	Presentable personality with pleasant demeanour between 25-50 years of age. Graduate with ability to converse fluently. Should have working knowledge of computers. Should have work experience as a receptionist
3	Driver (Skilled)	02	To drive vehicles attached to Van Vigyan Bhawan within and outside Delhi & NCR. Regular upkeep of Vehicles attached to Van Vigyan Bhawan.	Alteast 12 th Passed Holding a valid driving license for LMV(cars and jeeps etc.) Well conversant with traffic regulations. Able to read and comprehend Traffic directions and instructions. Well conversant with roads and routes in Delhi and NCR and to follow relevant Security/Traffic Police instructions. Staying near to R.K. Puram, New Delhi
4	Mali (Semi Skilled)	01	To maintain the garden and potted plants within Van Vigyan Bhawan and its campus.	Should be between 25 years to 50 years of age, Alteast 8 th passed. Work experience as a professional Mali
5	Electrician cum Plumber (Skilled)	01	To maintain the electricity related services in the VVB and shall rectify all minor problems on daily basis. He shall attend all the minor complaints pertaining to electricity to maintain electrical supply to the rooms and common area in Van Vigyan Bhawan To maintain the plumbing in the VVB and shall rectify all minor problems on daily basis. He shall attend to all the minor complaints pertaining to sanitary fittings	Should be between 25 years to 50 years of age, 10 th Passed Should be ITI trained Electrician with workable knowledge of Plumbing and Sanitary. 3 years experience as an electrician
06	Persons for cleaning up the rooms and	06	Cleaning up of rooms and the entire VVB premises consisting of - Seminar Hall 01 No. Conference Room 01 No.	Should be between 25 years age, with pleasant demeanour 8 th Passed With adequate housekeeping

	premises of VVB <i>(As per Industrial worker)</i> Ministry of Labours & Employment Govt. of India		Reception Hall 01 No. Kitchen & Dinning Room 01 No. Suites with attached toilets 13 Nos. Rooms with attached toilets 25 Nos. Office rooms 03 Nos. Meeting room 01 No. Common Toilets 02 No. Dormitory attached toilet 01 No. Office cabin - 01 No. IT rooms - 02 Nos. Under Ground water tank 01 No. Pump house - 01No. Store room - 03 Nos Store room (Cabin type) 04 Nos. Electric substation/ D. Gen. Room- 01 No. Staircases Furniture and fittings Office equipments and telephones Parking space in the VVB campus	experience.
07.	Data Entry Operator (Skilled)	2	To do office work and entry of data on computers	Should be between 25 th to 50 years old Skilled in computer working including MS Word, Power Point and Excel with one year's diploma/certification course in computers Should be able to enter data in database forms Proficiency in typing @ 40 words per minutes
08	Unskilled	2	Office related work	
09	Cook (Skilled)	1	Cooking and serving of all meals (Breakfast, Lunch, Dinner) as per requirement of the visitor/guests. To maintain hygienic conditions in the kitchen area while cooking and ensure cleanliness of food items under preparation. To dispose kitchen garbage properly	Should be between 25 th to 50 years of age, Atleast 10 th passed Should be perfect in cooking, North Indian and South Indian dishes 3 years experience as a professional cook
10	Mess Helper (Un Skilled)	1	To serve cooked food to the visitor/guests To maintain cleanliness in the Dinning area	Should be between 25 th to 50 years of age, Atleast 8 th passed Experience as mess worker/helper
11	Room Boys/ Services Boy (Un Skilled)	2	To attend to the visitors/ guests and providing room services like ensuring rooms are in good condition with properly arranged linen, towels etc. serving bed tea or coffee, serving food at rooms in case of requirement, attending to guests at the dining hall, and any other service which the ICFRE authority ask them to perform	Should be between 25 years to 50 years of age, with pleasant demeanour, presentable personality and polite. Xth Pass with ability to converse fluently should have work experience of having worked as a room boy/service boy

FINANCIAL BID (BoQ.xls)

Duly accepting the laid down terms and conditions, we quote the following rates for providing the services on contractual basis at Van Vigyan Bhawan (ICFRE camp office cum Transit Hostel), Sector-V (Near House No. 977), R.K. Puram, New Delhi for all days of each month when contract will be in force:

A Manpower							
S. No	Category of personnel	Number of personnel required (Maximum)	Rate per personnel per month (Rs)				Total Amount (Rs) (a+b+c+d)
			a	b	c	d	
			Wages	Service Charge %	EPF %	ESI %	
1	Security Guards without arm	03					
2	Receptionist -cum Office Asstt. (Skilled)	03					
3	Driver Skilled	02					
4	Mali Semi Skilled	01					
5	Electrician cum Plumber Skilled	01					
6	Persons for cleaning up rooms and premises <i>(As per Industrial worker)</i> Ministry of Labours & Employment Govt. of India	06					
7	Data Entry Operator Skilled	02					
8	Un-skilled	02					
9	Cook Skilled	01					
10	Mess Helper/Pantry Un skilled	01					
11	Room Boys/ Service Boys Un Skilled	02					
						Total	
						GST (In %)	

Grand total in words Rupees.

NOTE :-

FINANCIAL BID (BoQ.xls)

Menu for VVB, New Delhi Mess

Detailed Menu			
+Breakfast		Qty.	Rate (Rs.)
Vegetarian	Bread (4 slices), jam/butter/sauce + Milk + Cornflakes + Tea	1	
	Stuffed* Parantha (2 Nos.) with butter / Plain Parantha (2 Nos.) with aloo-matar sabji/ Puri (4 Nos.) with dam aloo sabji/ Chhole+Bhature (2)+ Curd+Pickle + Milk Tea		
Non- Veg.	Bread (4 slices) + Egg Omelette (2 eggs) with butter/jam/sauce+ Milk Tea	1	
Lunch/Dinner			
Vegetarian	Tawa chapatti (4 Nos.) + Branded Basmati Rice + Dal + Seasonal vegetable/Kofta+ Salad + Pickle + Papad + Curd	1	
	Tawa chapatti (4 Nos.) + Branded Basmati Rice + Dal + Paneer+ Salad + Pickle + Papad + Curd	1	
Non- Veg.	Tawa Chapatti (4 Nos.) + Chicken Curry + Branded Basmati Rice + Dal + Seasonal vegetable + Salad+ Pickle + Papad + Curd	1	
	Tawa Chapatti (4 Nos.) + Fish Curry+ Branded Basmati Rice + Dal + Seasonal vegetable + Salad+ Pickle + Papad + Curd	1	
	Tawa Chapatti (4 Nos.) + Egg Curry+ Branded Basmati Rice + Dal + Seasonal vegetable + Salad+ Pickle + Papad + Curd	1	

Extra Snacks/Beverages

Item	Qty.	Rate (Rs.)
Tea	1	
Coffee	1	
Milk (medium sized glass)	1	
Bread Pakoda (2 pieces with sauce)/Maggi /Macroni/Noodles	1	
Veg. Sandwich (2 pieces)	1	
Cold drinks 200 ml	1	
Curd (100 gm)	1	
Packaged drinking water/Mineral water	1	
Egg Omelette (2 eggs)/Bhurji (2 eggs)/	1	

Note :-

- The manpower such as cook, mess helper for running mess will be provided by the ICFRE through Service Provider so bidder shall take into account only the raw material and other miscellaneous items for preparation at VVB, New Delhi Mess.
- No. of Guests will vary from 01 to 50 per day and it may go upto 100 sometimes.**
 - Stuffed parantha means Parantha stuffed with Gobhi, Muli, Potato etc.
 - Menu can be changed as per seasonal availability of vegetables in consultation with Resident Director, VVB, New Delhi.
 - Items of Breakfast/Lunch/Dinner may be replaced on alternate day basis.
 - Mandatory display of menu with rates in the Mess
 - Food will be served in buffet system.
 - Quoted rate for the mess services shall not be revised during the contract period or extended period.

(Signature of the Bidder)

Name:

Business Address: Seal

FINANCIAL BID (BoQ.xls)**WASHING/DRY CLEANING CHARGE PER PIECE PER WASH FOR VVB, NEW DELHI**

Sl. No.	Items	Qty.	Rate (Rs.)	
			Washing	Dry cleaning
1	Towel (Bath)	1		
2	Towel (Hand)	1		
3	Blanket (Single)	1		
4	Blanket (Cover)	1		
5	Bed Sheet (Single)	1		
6	Bed Sheet (Double)	1		
7	Pillow cover	1		
8	Duhar/Cover Sheet	1		
9	Curtain	1		
10	Sofa Cover (3 Sheeter)	1		

(Signature of the Bidder)

Name:

Designation:

Business Address: Seal